

# Claims Academy

Bespoke training programmes for  
Claims Professionals



# What is it?

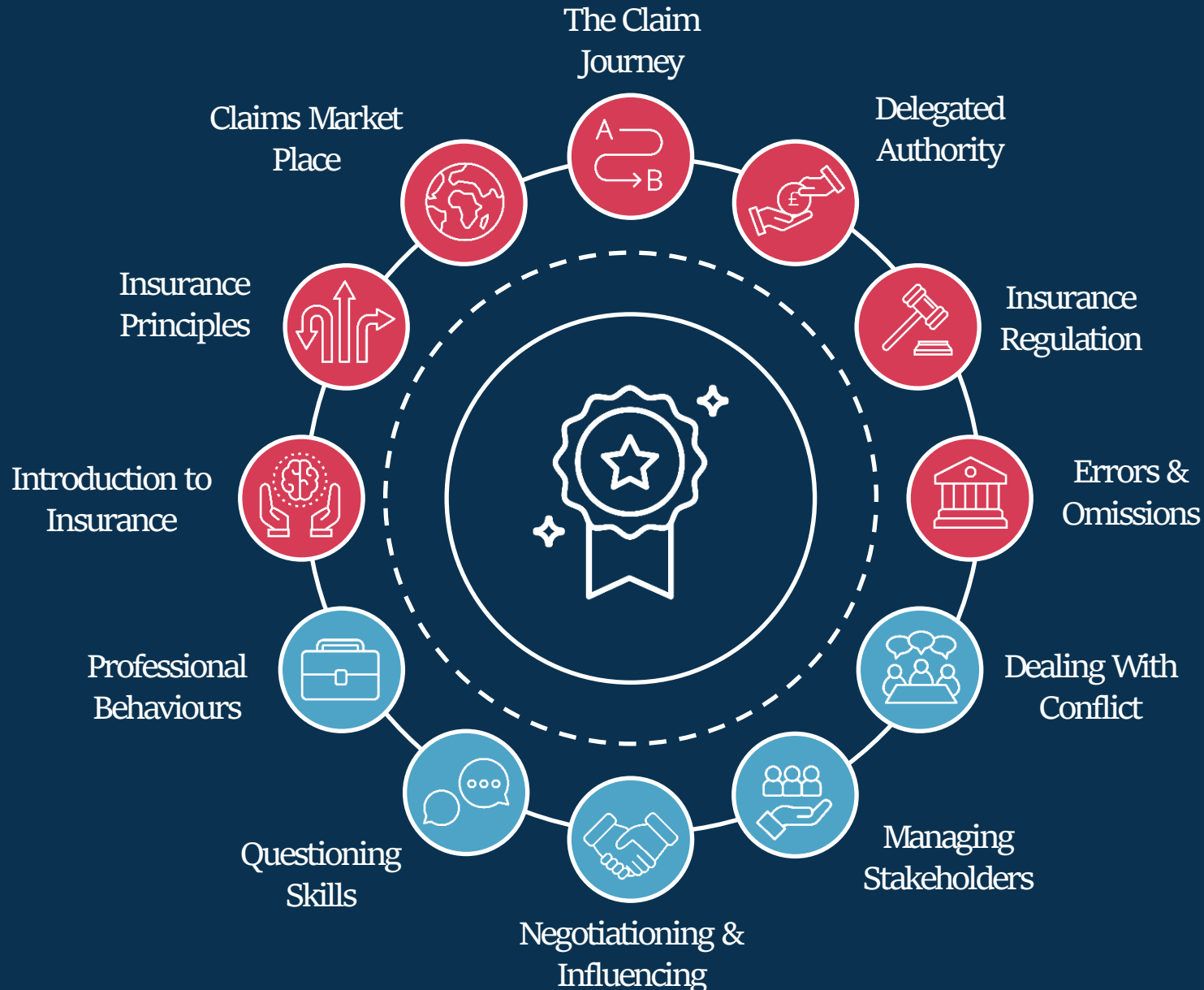
*Elevate your team's capabilities with  
the Zing365 Claims Academy*

The Zing365 Claims Academy offers a personalised training experience tailored specifically for insurance claims professionals. Our bespoke introduction and intermediate programmes are meticulously designed to equip learners with the essential experience, knowledge, and skills crucial for their professional development.

Embracing a flexible and dynamic approach, our Claims Academy aligns seamlessly with workplace demands, providing a blended learning experience integrating trainer-led sessions with cutting-edge e-learning modules. Crucially, it empowers learners to seamlessly apply their acquired learning directly into their daily roles, fostering the simultaneous development of technical expertise and professional skills.

Recognising the diverse needs within the insurance claims function, our academy offers two distinct levels of study. Whether you're a newcomer to the industry, seeking a transition into claims, or aiming to progress in your current role, our programmes are crafted to meet the unique needs of each individual. To further enhance accessibility and cater to business preferences, we offer a range of course durations.

# Level 1 – Introduction



- Designed for new starters and those seeking a transition into claims
- 12 x 3 hour modules
- Carefully curated blend of technical and business skills
- Trainer led workshops
- E-learning modules and on-line resources

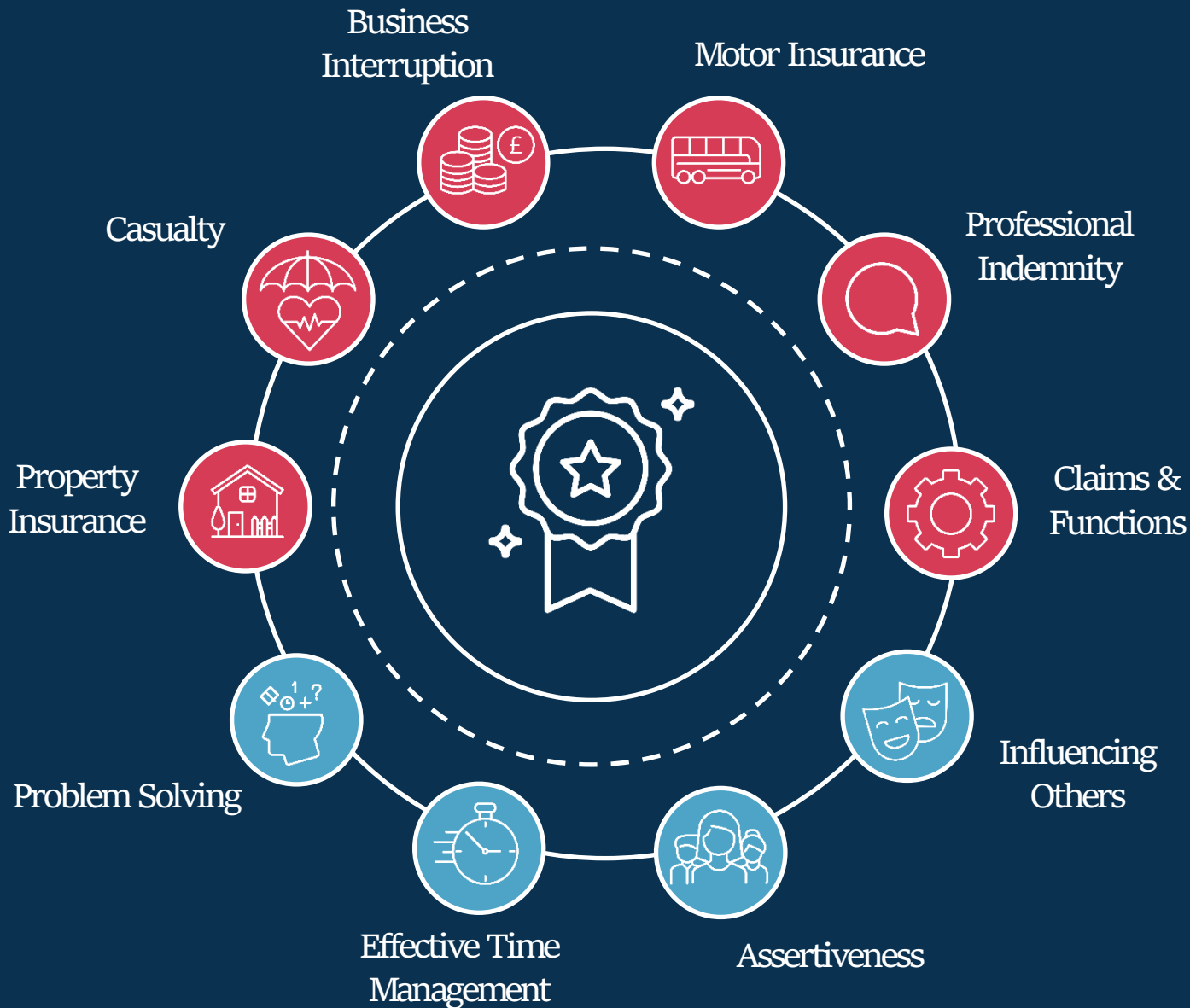
**Cost:**

**£8,100 + VAT (virtual delivery)**

**£9,300 + VAT (in person delivery)**

(based on a maximum group of 10 delegates)

# Level 2 – Intermediate



- Designed for claims professionals wishing to enhance their knowledge within specific classes of business
- Technical and soft skills
- 6 x technical modules (delivered in either 6 full days or 12 half days virtual workshops)
- 4 business skills modules (delivered in half days virtual workshops)
- Supporting online material

**Cost:**

**£9,450 + VAT (virtual delivery)**

**£10,850 + VAT (in person delivery)**

(based a maximum group of 10 delegates)