

Live Learning Schedule 2025

Webinars

Each webinar session is 1 hour long.

Date	Time	Subject
08th Jan	09:30am	Introduction to Regulation of General Insurance NEW
09th Jan	12:30pm	Embracing AI With Compliance In Mind
10th Jan	12:30pm	Smart Growth: Setting Personal Goals
14th Jan	12:30pm	ESG - Emerging Risks ESG
15th Jan	09:30am	Consumer Duty & Vulnerable Clients NEW
16th Jan	12:30pm	Influencing & Stakeholder Management
20th Jan	12:30pm	Introduction to Directors & Officers Insurance
21st Jan	12:30pm	Communication & Assertiveness
23rd Jan	09:30am	Introduction to Contractors All Risks
28th Jan	12:30pm	Personal Effectiveness and Time Management
29th Jan	12:30pm	Managing Menopause In The Workplace
30th Jan	09:30am	Marine Hull & Liabilities NEW
31st Jan	09:30am	What Are Insurers Doing About The Climate Crisis? ESG
04th Feb	12:30pm	Introduction to Liability
06th Feb	09:30am	HOT TOPIC - Subject coming soon HOT TOPIC
07th Feb	12:30pm	Mental Wellness - Understanding Mental Health
10th Feb	09:30am	Property and Landlords Insurance
11th Feb	09:30am	Cultivating Diversity & Inclusion In The Workplace
13th Feb	12:30pm	Climate Change and Navigating Net-Zero ESG NEW
18th Feb	12:30pm	Introduction to Claims Handling
19th Feb	09:30am	An Overview of Conflicts of Interest
20th Feb	09:30am	A Guide to Real Estate Insurance
25th Feb	09:30am	Navigating Regulatory Supervision NEW
27th Feb	09:30am	Fraud & Fraudulent Claims
28th Feb	12:30pm	Presenting with Confidence

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Date	Time	Subject
03rd Mar	09:30am	Zero Discrimination Day - Unconscious Bias in the Workplace NEW
05th Mar	12:30pm	Understanding Data Protection
06th Mar	12:30pm	Customer Call Handling
10th Mar	12:30pm	International Women's Day  HOT TOPIC
11th Mar	09:30am	Data Security
12th Mar	09:30am	Planning for the Financial Year Ahead - Building a Pipeline  HOT TOPIC
17th Mar	12:30pm	Assessing Customer Needs
19th Mar	12:30pm	Lloyd's and the London Market
20th Mar	09:30am	The Role of a Broker NEW
25th Mar	09:30am	Environmental Risk Management  ESG
27th Mar	09:30am	Identifying and Assessing Financial Competency NEW
28th Mar	12:30pm	Introduction to Parametric Insurance
01st Apr	09:30am	The Law of Tort NEW
02nd Apr	12:30pm	Autism Awareness Day - Neurodiversity in the Workplace NEW
03rd Apr	09:30am	Introduction to Professional Indemnity
08th Apr	12:30pm	ESG and Insurance - The Challenges and Opportunities
09th Apr	09:30am	The Insurance Marketplace
11th Apr	09:30am	Understanding the PI Market (Intermediate)
14th Apr	09:30am	Managing Stress in Sales
15th Apr	09:30am	Constructing Commercial Combined Insurance
16th Apr	12:30pm	Unboxing Packaged Products
22nd Apr	12:30pm	(World Earth Day) - Protect Our Species  ESG NEW
23rd Apr	12:30pm	Cyber Insurance: An Introduction
24th Apr	09:30am	Policy Terms and Conditions - Navigating the Small Print NEW
29th Apr	12:30pm	Complaint Handling in a Regulated Landscape
30th Apr	09:30am	Products Liability Insurance

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Date	Time	Subject
01st May	12:30pm	Introduction to Business Interruption
06th May	12:30pm	Introduction to Engineering Insurance
07th May	09:30am	Code of Conduct
8th May	12:30pm	ESG - Emerging Risks 
12th May	12:30pm	Essentials of Motor Trade Insurance
13th May	09:30am	Understanding Premium Finance & Consumer Credit 
15th May	09:30am	Introduction to Directors & Officers
20th May	12:30pm	Risk Management and Insurance: An Introduction
21st May	09:30am	Intermediate BI
23rd May	12:30pm	Insuring Against Unrest
28th May	09:30am	Decoding Company Accounts: Insurance and Financial Statements
29th May	12:30pm	Navigating Money Laundering in 2025 
02nd Jun	12:30pm	Embracing AI With Compliance in Mind
03rd Jun	09:30am	Consultative Selling: Elevating Broker Strategies
04th Jun	09:30am	Introduction to Claims Handling
05th Jun	12:30pm	(World Environment Day) - Water & Waste  
10th Jun	09:30am	Setting Sail in Marine Cargo: Navigating the Basics
12th Jun	12:30pm	Personal Brand 
13th Jun	12:30pm	Smart Growth - Setting Personal Goals
16th Jun	12:30pm	Dealing With Vulnerable Clients: Ethical Practices in Insurance
19th Jun	09:30am	Reinsurance
20th Jun	09:30am	Presenting With Confidence
24th Jun	09:30am	The Impact of the Insurance Market Cycle 
26th Jun	12:30pm	Cyber Insurance: The Challenges of Cyber (Intermediate)
27th Jun	09:30am	Marine Hull & Liabilities 

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Date	Time	Subject
01st Jul	12:30pm	Leading Through Change
02nd Jul	12:30pm	Anti Bribery & Corruption
03rd Jul	09:30am	Building Resilience
08th Jul	09:30am	What are Insurers doing about the climate crisis? 
10th Jul	09:30am	Introduction to Liability
11th Jul	12:30pm	Lithium Batteries: Implications for Motor & Property Insurance 
15th Jul	09:30am	Intro to Business Interruption
18th Jul	12:30pm	Intermediate Property Insurance 
22nd Jul	12:30pm	An Overview of Conflicts of Interest
23rd Jul	09:30am	Unconscious Bias in the Workplace
24th Jul	09:30am	Fraud & Fraudulent Claims
29th Jul	09:30am	Employers' Liability
30th Jul	12:30pm	Introduction to Professional Indemnity
31st Jul	12:30pm	Consumer Duty and Vulnerable Clients 
04th Aug	12:30pm	Communication and Assertiveness
05th Aug	09:30am	Neurodiversity in the Workplace 
06th Aug	12:30pm	Intermediate Directors & Officers Insurance 
11th Aug	12:30pm	Insurance Principles
12th Aug	09:30am	ESG - Challenges & Opportunities 
14th Aug	09:30am	Data Security
19th Aug	09:30am	Introduction to Contractors All Risks
21st Aug	09:30am	Complaint Handling in a Regulated Landscape
22nd Aug	12:30pm	Negotiating Skills
27th Aug	09:30am	Problem Solving and Decision Making 
28th Aug	12:30pm	Identifying and Assessing Financial Competency 
29th Aug	09:30am	Policy Terms and Conditions

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Date	Time	Subject
02nd Sep	12:30pm	Introduction to Regulation of General Insurance NEW
03rd Sep	09:30am	The Insurance Marketplace
04th Sep	09:30am	Customer Call Handling
09th Sep	12:30pm	Why Choose CII Exams: Unlocking Professional Excellence
10th Sep	09:30am	Introduction to Directors & Officers Insurance
11th Sep	12:30am	HOT TOPIC - Subject coming soon HOT TOPIC
12th Sep	12:30am	Managing Stress in Sales
15th Sep	12:30am	Essentials of Motor Trade
16th Sep	09:30am	Products Liability Insurance
18th Sep	09:30am	Understanding the PI Market (Intermediate)
22nd Sep	12:30am	Negotiating Skills
25th Sep	09:30am	Regulatory Considerations for Remote and Hybrid Working
29th Sep	09:30am	Lloyds & The London Market
07th Oct	09:30am	Intermediate BI
08th Oct	12:30pm	Motor Fleet Insurance
09th Oct	09:30am	Cyber Insurance - An Introduction
10th Oct	09:30am	(Mental Health Day) - Understanding Mental Health
14th Oct	09:30am	The Role of an Underwriter
16th Oct	12:30pm	Cultivating Diversity & Inclusion in the workplace
17th Oct	12:30pm	Problem Solving and Decision Making NEW
20th Oct	12:30pm	Navigating Emotions for Success
22nd Oct	09:30am	Goods in Transit
23rd Oct	12:30pm	Navigating Regulatory Supervision
28th Oct	12:30pm	ESG and the FCA ESG
30th Oct	09:30am	Introduction to Claims Handling

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Date	Time	Subject
03rd Nov	09:30am	Personal Brand NEW
04th Nov	12:30pm	The Law of Tort NEW
05th Nov	09:30am	Cyber Insurance; The Challenges of Cyber (Intermediate)
07th Nov	09:30am	Farm Insurance Essentials
11th Nov	09:30am	HOT TOPIC - Subject coming soon HOT TOPIC
13th Nov	12:30pm	Navigating Money Laundering in 2025 NEW
14th Nov	12:30pm	Personal Effectiveness and Time Management
17th Nov	12:30pm	Handling Difficult Conversations NEW
18th Nov	09:30am	Unboxing Packaged Products
20th Nov	09:30am	Leading Through Change
24th Nov	12:30pm	Understanding the Legal Landscape NEW
25th Nov	12:30pm	Employers' Liability
27th Nov	09:30am	Constructing Commercial Combined Insurance
02nd Dec	09:30am	Impact of the Insurance Market Cycle
03rd Dec	12:30pm	(Day of People with Disabilities) - Equality Act
04th Dec	09:30am	High Net Worth
09th Dec	09:30am	(Anti-Corruption Day) - Anti Bribery & Corruption
10th Dec	12:30pm	(World Human Rights Day) HOT TOPIC - Subject coming soon
11th Dec	09:30am	Intermediate Directors & Officers Insurance NEW
15th Dec	12:30pm	Introduction to Regulation of General Insurance NEW
16th Dec	09:30am	Consultative Selling: Elevating Broker Strategies